Dawson Interiors Pty Ltd

TERMS & CONDITIONS

QUOTATION VALIDITY

All quotations issued by Dawson Interiors remain valid for a period of thirty (30) days from the date of issue unless otherwise stated. The quotation validity period applies to pricing only and does not reserve production or installation capacity.

DRAWINGS & APPROVALS

All drawings, specifications, finishes, layouts and associated documentation must be reviewed, approved and formally signed off by the client prior to manufacturing commencing.

The client is responsible for ensuring all approved drawings, dimensions, appliance selections, finishes and specifications are correct prior to approval.

Any changes requested after drawing approval may be treated as a variation and may incur additional costs and/or project delays.

Electronic approvals and electronic signatures are accepted as formal approval.

3D RENDERS & VISUALISATIONS

3D renders, concept visualisations and presentation imagery may be made available upon client request and may incur additional costs.

Rendering and visualisation services are charged separately and are payable in full prior to commencement of rendering works.

Rendered images and visualisations are intended for presentation purposes only and may not represent exact final colours, finishes, lighting conditions, textures or material appearance.

Unless otherwise specified, rendered images are conceptual in nature and should not be used for manufacturing, construction or dimensional interpretation purposes.

SHOP DRAWINGS

Dawson Interiors allows up to two (2) weeks for the preparation and issue of shop drawings unless otherwise agreed.

Project timelines may be extended where delays occur due to:

- delayed approvals
- delayed client selections

• builder delays
• site readiness delays
• requested revisions or variations.

PAYMENT TERMS

Unless otherwise agreed in writing, payment terms are as follows:

• 10% deposit upon written confirmation of the engagement by Dawson Interiors
• 50% Prior to Commencement of Manufacturing
• 40% Prior to Delivery and/or Installation

Preparation of shop drawings and project scheduling will not commence until the required deposit payment has been received.

Manufacturing will not commence until the required manufacturing payment has been received.

Delivery and installation will not proceed until all required progress payments have been received in full.

MANUFACTURING LEAD TIMES

Estimated manufacturing lead times are generally between four (4) and eight (8) weeks from:
• signed drawing approval
• receipt of required payments
• confirmed site readiness.

Commercial project timelines may vary depending on builder programs, staging requirements, site access and project complexity.

All manufacturing timeframes provided are estimates only and may be affected by:
• supplier lead times
• material availability
• site delays
• client variations
• builder scheduling.

SITE VISITS

Quotations include allowance for up to four (4) site visits associated with:
• consultation
• site measure
• project coordination

• installation
• completion inspection.

Additional site visits beyond the included allowance may incur additional charges.

VARIATIONS

Any changes to approved drawings, finishes, materials, dimensions, layouts or scope of works requested after approval may be treated as a variation.

Variations may result in:
• additional costs
• revised timelines
• manufacturing delays
• additional site visits
• material reorder costs.

Minor revisions to approved drawings, finishes and detailing are considered part of the standard design process within reasonable limits as determined by Dawson Interiors.

Significant layout changes, redesigns, scope changes, additional rendering views, or repeated revision requests following approval may be treated as variations and may incur additional costs and revised timelines.

All variation works must be approved by the client prior to commencement.

Variation invoices are payable in full prior to variation works commencing.

CLIENT SUPPLIED ITEMS

All client supplied appliances, fixtures, fittings and associated items required for manufacture or installation must be delivered to Dawson Interiors prior to commencement of manufacturing unless otherwise agreed in writing.

This includes but is not limited to:
• appliances
• sinks
• tapware
• handles
• integrated fixtures
• specialty fittings.

Dawson Interiors is not responsible for delays, modifications or additional costs arising from incorrect, delayed or changed client supplied items.

DELIVERY & INSTALLATION

Delivery and installation dates are subject to:

- site readiness
- clear access
- builder coordination
- receipt of all required payments.

The site must provide safe and reasonable working access for installation teams.

Delays caused by inaccessible, unsafe or incomplete site conditions may result in additional charges and revised installation dates.

STORAGE FEES

Where completed works cannot be delivered or installed due to site delays, Dawson Interiors reserves the right to apply reasonable storage, handling and re-delivery charges.

Storage fees may continue until the site is ready to receive the completed works.

COMPLETION & DEFECTS

Upon completion of installation, the client shall have seven (7) days to inspect the works and notify Dawson Interiors of any defects, omissions or concerns.

Final payment remains due within seven (7) days of completion unless otherwise agreed in writing.

Dawson Interiors will rectify legitimate defects identified within the inspection period within a reasonable timeframe.

PHOTOGRAPHY & MARKETING

Dawson Interiors reserves the right to photograph completed works for use in:

- portfolio material
- website content
- social media
- marketing and promotional purposes.

No personal information or full residential addresses will be disclosed without client consent.

Project references may be described using general locations, project names or suburb references only.

MATERIAL AVAILABILITY & FINISHES

Quoted materials and finishes are subject to supplier availability at the time of manufacture.

Where specified products become unavailable, Dawson Interiors reserves the right to propose suitable alternatives of similar quality and appearance.

Natural materials, stone products, timber grains and finishes may vary in colour, texture and appearance from samples provided.

OWNERSHIP

All goods supplied by Dawson Interiors remain the property of Dawson Interiors until full payment has been received.

ACCEPTANCE & SCHEDULING

Acceptance of any quotation, payment of deposit, approval of drawings, or instruction to proceed constitutes the client's acceptance of these Terms & Conditions.

Each engagement remains subject to Dawson Interiors confirming available capacity, the project program and applicable contract terms. The client's acceptance of these Terms & Conditions does not, by itself, confirm the engagement. A binding agreement to undertake the works is formed only when Dawson Interiors confirms the engagement in writing.

Production and installation capacity is not reserved before that confirmation. Any deposit received before confirmation will be refunded in full if the engagement does not proceed.